



PCN Primary Care Clinical Pharmacists

Primary Care Clinical Pharmacists (PCCPs) provide comprehensive medication management services focused on the on-going care of adult patients with complex conditions to prevent and resolve medication-related problems. PCCPs also provide education to patients about their medications and address barriers to adherence. PCCPs collaborate with the patient and healthcare team to implement treatment plans.

Refer complex patients:

- **Multiple** drug therapies or health conditions
- Optimize drug therapy for **chronic diseases**
- **Polypharmacy** concerns
- Medication **allergies or adverse reactions**
- **Sub-optimal** drug therapy outcomes
- Complexities from **self-treatment** including **supplements**
- Any medical **complexity, issues or concerns**

Refer patients experiencing change:

- **Starting or stopping** medications
- Recent **discharge** from hospital
- Recent **attachment** to a new provider
- Complex or **costly** drug therapies

Patients benefit from:

- Extra 1:1 time with a clinician (Initial appointments are 60 minutes)
- Support identifying and prioritizing drug therapy problems
- Addressing learning goals and obstacles to optimal medication use

Providers benefit from:

- Information about best and alternative treatment options
- Increased capacity to care for their patient panel with this added support for patients who need extra time

Longitudinal Family Physician Payment Model:

Case conferencing with PCCPs can be billed under the LFP model as **98011 Indirect Patient Care Time**. Joint patient appointments with PCCPs can be billed as **98010 Direct Patient Care Time** and the appropriate Patient Interaction Code.

Fee For Service MSP Billing Notes:

The PCCP can support care planning tasks for the Complex Care Planning Fee, **PG14033** or **PG14075** (Frailty) in addition to physician one-on-one time spent with patient.

The PCCP can complete 1 of 2 mandatory in-person visits for Chronic Disease Management fees: **PG14050, PG14051, PG14052, and PG14053**. The physician must also bill **PG14029** if a college-certified Allied Care Provider (e.g. PCCP) is completing one of these visits.

Time spent case conferencing with the PCCP can be billed under **PG14067** or **PG14077**.

How Do I Submit A PCCP Referral?

Each PCN determines the referral process for their PCCP.

The following patient information is required to process the referral:

- Patient's first and last name
- PHN
- Sex
- Date of birth
- Phone number
- Address
- Reason for referral and referral source
- Medical clinic summary, if available
- Any special requirements for patient consultation (translation services, accessibility considerations, etc.)