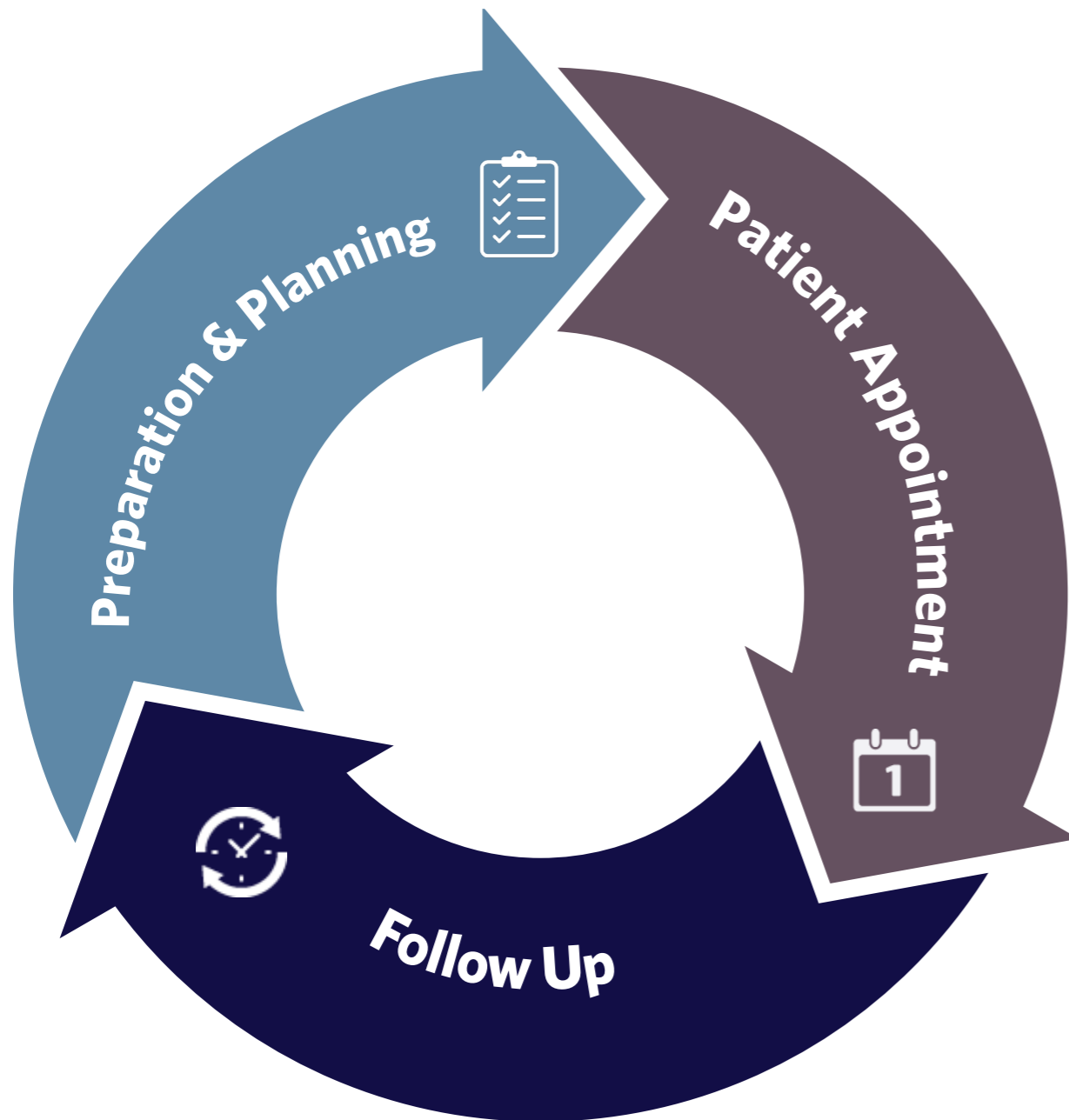


# Primary Care Clinical Pharmacist Patient Care Approach



## Preparation & Planning



Build patient profile in UBC OSCAR EMR to house detailed working notes

Gather information from multiple sources (PharmaNet, CareConnect and Health Authority systems, the referral)

Review available information, generate hypotheses, identify potential issues

Research specific issues or clinical questions (as needed)

## Patient Appointment



Build relationship, trust and rapport

Determine patient attitudes and beliefs about medications

Take meticulous history on all prescription, non-prescription, supplement and natural health treatments and prepare BPMH

Gather detailed information on the patient experience, clinical response, treatment goals, care gaps and concerns

Document working notes in UBC OSCAR EMR

Identify and prioritize drug therapy problems

Provide patient education/information when required

Create (and start implementing, where appropriate) care plans to resolve problems

## Follow Up



Review evidence as needed to identify best and alternative treatment options

Discuss findings, recommendations shared decisions and plans with the care team (including community Pharmacist, where appropriate)

Finalize consultation note and share with care team (e-Fax, in local EMR or other means)

Prepare and implement monitoring and follow-up plan