



Data Reporting and Program Evaluation

The Pharmacists in PCN Program (the Program) is placing up to 50 primary care clinical pharmacists (PCCPs) in PCNs throughout British Columbia. The Program is funded by the Ministry of Health (the Ministry) and led by the Faculty of Pharmaceutical Sciences at UBC in collaboration with regional health authorities (HAs) and PCNs.

Data Reporting

Quarterly Reports - UBC uses data captured in program-specific instances of the OSCAR EMR to provide reports to the Ministry, each HA pharmacy department and each PCN on a quarterly basis (Jan - Mar, Apr - Jun, etc.). Each report is shared within 30 days after the reporting period. These reports provide a summary of PCCP workload and the complexity of patients receiving care from PCCPs (see table below).

PCCPs will not be maintaining any additional workload statistics outside the existing Program system described here.

Type	Measurements
Recruitment Statistics	<ul style="list-style-type: none"> # of PCCPs hired # of PCCPs actively working
Patient and Service Counts	<ul style="list-style-type: none"> Total unique patients Total appointments Appointment type (initial with new patients or follow up)
Patient Complexity Proxy Measures	<ul style="list-style-type: none"> Average # of medications/patient Total Drug Therapy Problems (DTP) identified Type of DTP (unnecessary drug, needs additional drug, ineffective drug, dose too low, dose too high adverse reaction, patient adherence)

Monthly Reports - Starting in July 2022, UBC will provide each PCN with a monthly summary of care providers who have referred patients to their PCCP(s). These operational reports are intended to support discussions on service models, referral strategies and clinician engagement within the PCN.

If your PCN is new to the Program or you are new to the PCN management team and would like to receive future reports for your PCN, please provide your contact information by email to: [Lauren Allard, Project and Information Manager at lauren.allard@ubc.ca](mailto:Lauren.Allard@ubc.ca)

Program Evaluation

The Program evaluation is independent of the aforementioned reports and is being led by the UBC Evaluation Team. The Program Evaluation focus on: (i) the structure and function of the Program; and (ii) the impact of the Program on patient-practice- and health care system-related outcomes.

Data collection for the Program evaluation is underway and is expected to be completed in 2023. Results will be shared at that time to provide insights on the success of the Program, impact of the PCCPs as a member of the primary health care team, and the lessons learned for sustainability and further growth.

For inquiries regarding the Program Evaluation, please contact the Primary Investigator, Dr. Peter Zed at peter.zed@ubc.ca.